

## Deckboard Fitting Service and Terms and Conditions

Fitting of all solid and engineered flooring supplied by Deckboard and accessories. That is all scotia and thresholds purchased.

Will take up and place at front of property old floor covering e.g. carpet . Disposal client responsibility, advise to contact local authority.

Packaging etc. will be removed at the end of the job by Deckboard

Will deal with large items of furniture, however, small items must be removed prior to the job start.

Any items of special value should be moved or left at clients own risk e.g. pianos, cabinets with ornaments etc. Deckboard cannot be held responsible for the proper movement or care of such items.

If for any reason you are not satisfied at any stage of the fitting process, please talk to the fitters directly or contact the office immediately.

Our Fitting Service DOES NOT include the fitting or cutting of skirting boards.

Deckboard will sweep/ clear wood dust created from the inevitable cutting process, however, is not responsible for full cleaning. This should be carried out according to the manufacturer's instructions. These can be found on relevant websites. Or upon request from Deckboard HFC.

Site conditions such as sub-floor should be adequate for floor laying. Any variation or added requirements are not included in the fitting price. As neither are oils, lacquers or seals, specialist adhesives, or sub-floor levelling.

Deckboard will not be responsible for any delay resulting from non-notification of inadequate sub floor.

Deckboard reserves the right to delay or terminate fitting service and will provide in writing any reasons for this decision.

Fitting will be carried out with reasonable skill and care.

The fitting price includes the trimming of doors and achitraves. It does not include the trimming of skirting. Scotia will be used to cover the expansion gap.

Room(s) must be reasonably prepared for floor installation. Arrangements for especially large/heavy/special value items e.g. piano, bookshelves, cabinets with ornaments should be organised/discussed prior to arrival of fitters.

Our fitting teams have the right to carry out their works free from abuse. Any abuse will be noted and Deckboard reserves the right to take appropriate action.

The client or their agent should notify fitters prior to commencement of installation of any hidden wiring or any other possible hazards.

The client or their agent are obliged to notify Deckboard of any problems/issues/concerns in regard to potential high moisture conditions or damp in the property.